

Relax  
Escape  
Experience



# Kangaroo Island & Murray Princess Cruise



**11 Days**                      **Friday 27 August to**  
**Monday 6 September 2021**

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## Tour Departs Grafton

**Friday 27 August 2021**  
Other pick up points to be arranged

### Tour Inclusions

- \* Flight from Coolangatta to Adelaide
- \* Quality Accommodation
- \* Dudley Wine Lunch
- \* Emu Ridge Eucalyptus Farm
- \* Seal Bay Guided Tour
- \* Raptor Domain
- \* Flinders Chase National Park
- \* 4 Nights Murray Princess Cruise
- \* Burke Salter Boutique Winery
- \* Ngaut Ngaut Aboriginal Reserve
- \* Meals as indicated in itinerary  
(B) breakfast, (L) lunch, (D) dinner
- \* Entry to attractions as set out in itinerary
- \* Luxury five star coach travel
- \* Professional and caring Coach Crew

### TOUR COST All prices per person twin share.

Travel Club Members	<b>\$4,500.00</b>
Non Members	<b>\$4,680.00</b>
Single Supplement	<b>\$995.00</b>

Deposit of \$200.00 is required at the time of booking with balance due on or before 2 July, 2021.

*Cancellation provisions apply contact our office for full details.  
Itinerary subject to change without notice. Minimum numbers apply.  
Payments can be paid by Cash, Cheque, Money Order or  
Credit card facilities are also available.*

*Direct Deposit: National Australia Bank  
BSB: 082 551 Acc: 24 556 3506  
Acc Name: Hale Client Trust Account  
Please give your surname as a reference.*

[Enquire about our Eyre & York Peninsula Tour prior to this tour](#)

### Day 1 — Friday 27 August

### Home to Adelaide to Victor Harbour

**D**

All aboard our tour to South Australia. Encounter incredible wildlife experiences on Kangaroo Island and cruise the magnificent Murray River onboard the Murray Princess. After our morning pickups, we drive to Coolangatta Airport for our direct flight to Adelaide. On arrival we head to Victor Harbour, located on the Fleurieu Peninsula.  
*Accommodation:- McCracken Country Club - 08 8551 0200*

### Day 2 — Saturday 28 August

### Victor Harbour to Kangaroo Island

**B L D**

We have an early start as we make our way to Cape Jervis for our ferry to Kangaroo Island. On arrival we make our way to the eastern most point of the island at the Cape Willoughby Lighthouse. The view from the top is wonderful, but definitely not for the faint hearted! There are 101 steps to negotiate to the top if you wish, but the view from the ground is also pretty with excellent views of the remote island coastline. Our majestic views don't end here as our next stop is Dudley Wines where we are spoilt with a wonderful outlook as we enjoy a local produce platter for lunch. Our afternoon is spent visiting some interesting attractions unique to the island. The first is Emu Ridge Eucalyptus Distillery where we take an interesting tour of the plant and equipment made to use the eucalyptus oil and products. Close by is Clifford's Honey Farm – home to the island's own population of Ligurian bees (the only pure strain in the world). Enjoy a tour while tasting the delicious honey ice-cream!

*Accommodation:- Aurora Ozone Hotel - 08 8553 2011*

### Day 3 — Sunday 29 August

### Wildlife Encounters

**B L D**

Kangaroo Island has an abundance of incredible wildlife and today we have the chance to get up close and personal. Our local guide will join us on the coach today as we travel to the world-famous, Seal Bay. We'll be taken into the heart of the colony where our experienced guide will teach us about the wonderful Australian Sea Lion. At Raptor Domain, we see an interactive and inspiring Birds of Prey demonstration before lunch. We then explore all that Flinders Chase National Park has to offer. The park's coastal scenery includes Admirals Arch, Remarkable Rocks and an excellent boardwalk where we can see a colony of New Zealand Fur Seals. At Rocky River, we should see plenty of Cape Barren Geese and maybe a Tamar Wallaby or two.

*Accommodation:- Aurora Ozone Hotel - 08 8553 2011*





#### **Day 4 — Monday 30 August**

#### **Kangaroo Island to Mannum**

**B D**

We take the ferry back to the mainland and head to the gorgeous town of Hahndorf, located in the Adelaide Hills. Step back in time in Australia's oldest surviving German settlement. We have free time here before making our way to Mannam to board the Murray Princess Outback Heritage Cruise. Unpack and settle into your cabin for the next four nights. We head upstream while enjoying our welcome dinner onboard. As we cruise under floodlight to our overnight mooring at Caurnamont, you may see some nocturnal wildlife on the riverbank.

*Accommodation:- Murray Princess - 08 8569 2511*

#### **Day 5 — Tuesday 31 August**

#### **Murray Princess**

**B L D**

Daybreak and it's time for the keen photographers or early risers to be out to capture the special light and the morning wildlife. Enjoy a leisurely morning and lunch cruising upriver to Blanchetown through one of the 13 locks which maintain the flow and levels of the water. As the last rays of sun fade, we visit Burk Salter Boutique Winery and enjoy a tasting in the cellar doors which is fitted out with beautiful red gum bars. After dinner, join in the fun and excitement and participate in the "Murray River Cup".

#### **Day 6 — Wednesday 1 September**

#### **Murray Princess**

**B L D**

At picturesque Swan Reach we have some free time to explore. Visit the original Swan Reach homestead now the Swan Reach Hotel. Join a walking tour and visit the Swan Reach Museum (gold coin donation upon entry). Cruise downriver to Sunnydale. It's all ashore for the Woolshed Show as the typical Australian woolshed history is recreated. We complete our day with a great Aussie Barbecue – cooked and served in a bush setting on the banks of the mighty Murray River. Optional Nocturnal tour (additional cost) in a purpose-built cart after dinner.

#### **Day 7 — Thursday 2 September**

#### **Murray Princess**

**B L D**

This morning take a bush walk with the Captain before the vessel cruises slowly downriver past magnificent cliffs sourced by the river over millions of years to Ngaut Ngaut Aboriginal Reserve. Step back in time with a guided boardwalk tour to view ancient rock carvings and to learn about the aboriginal history of the area. We return to the vessel and cruise downriver to Younghusband. Along the way, adventure seekers can also take a scenic tender boat ride. Tonight, the Captain and his officers host a spectacular Farewell Captains Buffet Dinner.

#### **Day 8 — Friday 3 September**

#### **Mannum to Balranald**

**B L D**

We leave Younghusband and head back to Mannum. After breakfast we say farewell as we arrive at the Mannum Wharf. Jumping back onboard the coach, we enjoy a delightful bakery lunch in Pinnaroo before crossing the border into Victoria and onto Balranald for our overnight accommodation.

*Accommodation:- Balranald Motor Inn - 03 5020 1104*

#### **Day 9 — Saturday 4 September**

#### **Balranald to Parkes**

**B L D**

Crossing the Hay Plain, we stop at the impressive Weethalle Silo, the first of the Silo Art Trail projects to be completed in New South Wales. Painted by renowned Melbourne based artist, Heesco Khosnaran, the large-scale mural is a tribute to the rich agricultural heritage of the small community of Weethalle. We enjoy lunch here before continuing to Parkes where we can relax before dinner in our motel.

*Accommodation:- North Parkes Motel - 02 6863 4333*

#### **Day 10 — Sunday 5 September**

#### **Parkes to Tamworth**

**B D**

This morning we travel to the Peak Hill Open Cut Mine Experience. Against the backdrop of the Peak Hill township, the mine has been redeveloped for visitors to explore and understand the mining techniques used historically and today. With the help of a guides' commentary, the facility will be brought to life for us. We continue onto Dubbo where we have free time to purchase lunch. Then onto Tamworth for our final night on tour together.

*Accommodation:- Ibis Styles Tamworth Towers - 02 6765 8361*

#### **Day 11 — Monday 6 September**

#### **Tamworth to Home**

**B L**

We travel the final leg of our journey home, heading through Glen Innes and stopping for our farewell lunch at the RSL. We continue to Grafton and arrive home from our fantastic Kangaroo Island and Murray Princess Discovery.

# NORHTLAND COACH & TRAVEL—Terms & Conditions of Travel

These Booking Conditions set out the terms on which you contract with us for the delivery of travel arrangements for your trip. By making a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Northlander Pty Ltd (ACN 091 030 358) trading as Northland Coach & Travel.

## MAKING A BOOKING

A booking request is accepted when we issue a written booking confirmation and you have paid your deposit. It is at this point that a contract between us and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion.

We commence providing services to you as soon as we accept your booking. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

## PRICES & EXCLUSIONS

Prices stated are in Australian Dollars (\$AUD), include GST and are current at the time of publication. The price includes transportation, accommodation and inclusions as per the published itinerary.

Domestic airfares and airport/hotel transfers are not included unless specifically stated. Costs associated with insurance, meals (other than those stipulated), emergency medical costs, gratuities, and all items of a personal nature are not included.

## PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as fuel or air fare surcharges, or the imposition of new or amended Government charges.

## DEPOSIT

A non-refundable deposit per person or \$100.00 is required within 7 days (unless otherwise stated) of us accepting your booking. Please note that we may not hold any services for you until we receive payment of your deposit, meaning that services may become unavailable or prices may increase, in which case you will be responsible for paying the increased price, and we will not be responsible if services become unavailable.

## FINAL PAYMENT

Payment in full must be received on or before the date as set out in our brochure. Note: some trips may require payment early or in additional instalments and this will be advised with the booking confirmation.

## CANCELLATIONS BY YOU

You may cancel your booking by giving written notice to us. Cancellation fees and charges will be levied as follows irrespective of when notice of cancellation is received:

- any amounts we have paid or have contractually committed to pay to third parties to deliver your travel arrangements that we cannot reasonably recover (for example payments made or due to hotels);
- where we operate any of the services included in your travel arrangements (for example, coach travel), a reasonable amount attributable to such services which we determine we cannot resell;
- a fee which is the greater of the deposit and 10% of the booking value to compensate us for work performed up until the time of cancellation; and
- a fee not greater than 5% of the booking value to compensate us for processing the cancellation and any associated refund.

Cancellation fees and charges will not exceed payments received by us at the time of cancellation. If after the application of these fees and charges there is a surplus of payments you have made to us, we will refund this to you within a reasonable time.

You agree that these cancellation fees and charges are reasonable and required to protect our legitimate business interests.

Any payments we have made to third parties will only be refunded to you once we have deducted the above cancellation fees and charges and once we have actually recovered the amounts from the third parties. We will use reasonable endeavours to recover third party payments, but we make no guarantee that we will be able to make recoveries.

For group departures, a transfer of a confirmed booking to another departure date is deemed to be cancellation of the original booking.

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test):

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip

and you are consequently prevented from commencing or continuing your trip, then:

- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost;
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

## CANCELLATIONS BY US

### Force Majeure - Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any governmental authority, or for any other reason whether of a similar or dissimilar nature beyond our reasonable control (**Force Majeure**), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

### Force Majeure - During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third party costs only.

### General

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we have to cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal or better quality if appropriate.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of cancellation by us.

## AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil, and for group departures a transfer of a booking to a different departure is deemed a cancellation of the original booking. An amendment fee of \$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

## AMENDMENTS BY US

Occasionally, we may need to make amendments or modifications to the itinerary and its inclusions and you acknowledge our right to make these modifications. If we become aware of a significant change to your itinerary or its inclusions prior to the commencement of your trip (where the trip can still proceed), then we will notify you within a reasonable time and give you the choice to accept the change, to receive a refund of the land portion of your trip or to accept an alternative trip if offered.

You acknowledge our right to substitute vehicles of a lesser standard in the event of mechanical breakdown or for other unforeseen reasons.

We disclaim any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of any amendment or change to the tour itinerary or its inclusions. In addition, you acknowledge that if an event of Force Majeure disrupts your trip (for example if a flood means that we are unable to leave a particular area), then you will be responsible for the costs incurred for additional accommodation and any other expenses incurred as a result of the disruption.

## CLIENT NAMES – EXACTLY AS PER PASSPORT / DRIVER'S LICENCE

For security reasons, airlines and other suppliers, require names to be given exactly as stated in your passport or driver's licence. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to our own reasonable administration fees.

## UNUSED SERVICES

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure, including failure of transport to operate according to schedule, which we expressly disclaim liability for.

## TRAVEL INSURANCE

It is strongly encouraged that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. The choice of insurer is yours. We strongly suggest that insurance be purchased at the time your deposit is paid, as cancellation terms will be strictly enforced from that time.

## ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

## HEALTH REQUIREMENTS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may impact your ability to participate during travel, then you must advise us at the time you make your booking request.

We welcome travellers with special needs. However, if you require special assistance (such as pushing a wheelchair or assistance with walking), you must travel with a companion capable of providing the required assistance or care. Please note that we do not provide any special assistance.

We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance from our personnel which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

We will not be liable for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

## INDEPENDENT SERVICES

We are not responsible for any additional activities or excursions that you arrange which are not included in the booked itinerary or principally sold by us. Any advice or recommendation made by a guide or local representative does not make us responsible or liable in any way.

## ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of activities such as swimming or visiting national or private parks. By placing a booking, you accept these risks.

## GENERAL TOUR PROVISIONS

### Room Share

We offer a matching service for solo travellers who are willing to share twin accommodation, saving on single supplements. Only travellers of the same sex will be matched. There are no guarantees that a match will be possible and we do not warrant the suitability or characteristics of any persons we match. Please do not request a solo-match if you snore. Please note that a person we match you with is not responsible to provide any assistance to you. If we are unable to find a match, single supplements will apply.

### Authority on Tour

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour leader may, acting reasonably, require that you leave the tour. You will not be entitled to any refund and you will be responsible for any additional costs you incur in this event.

### Hygiene

While we may provide hand-sanitiser when you embark on coaches operated by us, you acknowledge that you are responsible for supplying your own hand-sanitiser, and any face-masks mandated to be worn by authorities.

### Dietary Requirements

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

### Luggage

Due to strict government vehicle weight restrictions, you are permitted to a maximum of one (1) suitcase which must not exceed 20kgs.

## RESPONSIBILITY

### Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by Northlander Pty Ltd (ACN 091 030 358)), and common carriers.

We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier. Any disputes between you and the Independent Supplier are to be resolved between you and them.

To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier.

### Services we directly supply

To the extent only that we are the principal supplier to you of travel arrangements or other services which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or an intermediary for an independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, or any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

While we endeavour to meet scheduled arrival and departure times, we cannot guarantee this. We disclaim any liability for any additional expenses you incur or any missed connections/services attributable to delays.

### General liability limitation

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, we disclaim all warranties.

To the fullest extent permitted by law, our maximum liability to you under these Booking Conditions, in tort (including negligence) and at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

## COMPLAINTS

In the event of a problem with any aspect of your travel arrangements you must tell us or make our representative aware of such problems immediately.

We will only consider and be responsible for claims made against us where we have had the opportunity to put things right on the ground. If you notify us of a problem during travel and we haven't resolved it to your satisfaction, then you must make any claim in writing, within 30 days from the end of your travel arrangements.

## DEEMED ACCEPTANCE

If you place a booking on behalf of another party, you represent and warrant us that you are duly authorised to provide the agreement and consent of the other party to be bound by these Booking Conditions. You agree that you will be responsible for any loss or damage we incur if this is not the case.

## GENERAL

The contract between Northlander Pty Ltd (ACN 091 030 358) trading as Northland Coach & Travel and you is governed by the laws of the State of New South Wales. Any disputes shall be dealt with by a court with the appropriate jurisdiction in New South Wales.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here [www.norhtlandcoaches.com.au](http://www.norhtlandcoaches.com.au)

Updated: 28 January 2021

# Tour Booking Form

PLEASE RESERVE THE FOLLOWING PERSONS ON

**Tour Name:** KANGAROO ISLAND & MURRAY PRINCESS CRUISE

**Departure Date:** FRIDAY 27 AUGUST TO MONDAY 6 SEPTEMBER 2021

**GIVEN NAME:** ..... **SURNAME:** .....

*Please print your name as per your Photo ID*

Preferred name on tour: .....

**GIVEN NAME:** ..... **SURNAME:** .....

*Please print your name as per your Photo ID*

Preferred name on tour: .....

**ADDRESS:** .....

**PHONE: (Home)** ..... **(Mobile)** .....

**ACCOMMODATION** ☐ Double ☐ Twin ☐ Single (extra to be paid for single supplement)

Do you suffer from mobility problems? YES NO Do you require a special room? YES NO

If sharing with someone (Name): .....

Are you a Northland Travel Club Member? Yes/No

Medical Dietary Requirements: .....

In the event of an emergency please provide us with your **Next of Kin** details.

NAME: ..... PHONE: .....

## **PAYMENT:**

Enclosed is my Deposit / Full Payment of \$..... FOR ..... PERSONS

*Cheques to be made payable to Northland Coach & Travel*

*Direct Deposit: National Australia Bank BSB: 082 551 Acc: 24 556 3506*

*Acc Name: Hale Client Trust Account Please give your surname as a reference.*

**TRAVEL INSURANCE** Travel Insurance is not included but is strongly recommended.

Northland Coach & Travel has offered to provide travel insurance, but I have elected to:

☐ Purchase an alternative policy ☐ use my credit card policy ☐ depart without travel insurance

On behalf of all persons named, I/We have read, understand and agree to abide by the booking conditions.

SIGNATURE: ..... DATE: .....

Please complete this form and post with your deposit to

**Northland Coach & Travel**  
**PO Box 384**  
**South Grafton NSW 2460**



Depot / Office  
485 Armidale Rd. Elland NSW 2460  
Tel: 02 6643 1212  
Fax: 02 6643 1198

Email: [enquiries@northlandcoaches.com.au](mailto:enquiries@northlandcoaches.com.au)